

JOB PROFILE CHART (JPC)

SECTOR	TRANSPORTATION		
SUB SECTOR	MACHINERY & LAND TRANSPORTATION		
JOB AREA	AUTOMOTIVE WORKSHOP CUSTOMER SERVICE		
JOB LEVEL	THREE (3)	JOB AREA CODE	

COMPETENCY

COMPETENCY UNIT

CORE	SERVICE APPOINTMENT HANDLING	VEHICLE RECEPTION HANDLING	VEHICLE JOB PROCESS MONITORING
	FINAL CONTROL INSPECTION	CUSTOMER VEHICLE HANDOVER	POST SERVICE HANDLING
	WORKSHOP ADMINISTRATION & SUPERVISION		