

**JOB PROFILE CHART (JPC)**

<b>SECTOR</b>	<b>TRANSPORTATION</b>		
<b>SUB SECTOR</b>	<b>MACHINERY &amp; LAND TRANSPORTATION</b>		
<b>JOB AREA</b>	<b>AUTOMOTIVE WORKSHOP CUSTOMER SERVICE</b>		
<b>JOB LEVEL</b>	<b>THREE (3)</b>	<b>JOB AREA CODE</b>	

**COMPETENCY**

**COMPETENCY UNIT**

<b>CORE</b>
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SERVICE APPOINTMENT HANDLING

VEHICLE RECEPTION HANDLING

VEHICLE JOB PROCESS MONITORING

FINAL CONTROL INSPECTION

CUSTOMER VEHICLE HANDOVER

POST SERVICE HANDLING

WORKSHOP ADMINISTRATION & SUPERVISION