SECTOR	TRANSPORTATION		
SUB SECTOR	MACHINERY & LAND TRANSPORTATION		
JOB AREA	AUTOMOTIVE WORKSHOP CUSTOMER SERVICE		
JOB LEVEL	THREE (3)	JOB AREA CODE	

\leftarrow competency \rightarrow	<	COMPETENCY UNIT	· · · · · · · · · · · · · · · · · · ·
CORE	SERVICE APPOINTMENT HANDLING	VEHICLE RECEPTION HANDLING	VEHICLE JOB PROCESS MONITORING

FINAL CONTROL INSPECTION	CUSTOMER VEHICLE HANDOVER	POST SERVICE HANDLING

WORKSHOP
ADMINISTRATION &
SUPERVISION